

# ***The ACS Mission Statement***

***“ACS will assist commanders in maintaining readiness of individuals, families, and communities within America’s Army by developing, coordinating, and delivering services which promote self-reliance, resiliency, and stability during war and peace.”***

***PARTNERS IN READINESS***

# ACS....

- *Is customer driven*
- *Has integrated services*
- *Is proactive and prevention oriented*
- *Is unit oriented*

*PARTNERS IN READINESS*

# *ACS Builds Unit Readiness By Promoting.....*

- ☐ *Personal Preparedness*
- ☐ *Family Preparedness*
- ☐ *Strong Families*
- ☐ *Proactive Assistance*
- ☐ *Unit Service Coordinators*

*PARTNERS IN READINESS*

# *Army Regulations*

- *AR 608-1, Army Community Service*
- *AR 608-75, Exceptional Family Member Program*
- *AR 608-18, Army Family Advocacy Program*

*PARTNERS IN READINESS*

# *What ACS Does For Commanders Even Better Assistance with....*

- *Deployment Readiness*
- *Information and Referral*
- *Relocation Assistance*
- *Sponsor Training*
- *Foster Care*

*PARTNERS IN READINESS*

# *And More...*

- *Exceptional Family Members*
- *Financial Counseling/Assistance*
- *Family Member Employment*
- *Family Advocacy*
- *Outreach*
- *Emergency Assistance*

*PARTNERS IN READINESS*

# *Relocation Assistance (RAP)*

- *Cross-cultural training for bi-cultural families*
- *Training for pre/post moves*
- *Worldwide Library*
- *Standard Installation Topic Exchange Service (SITES), automated information system available worldwide*

*PARTNERS IN READINESS*

## *Even More Programs.....*

- *Guidance, Counseling, and Advocacy before, during, and after the move*
- *Outreach for Waiting Families*
- *Lending Closet*
- *Sponsor Training*

*PARTNERS IN READINESS*

# *Last Year...*

- *Over 250,000 Soldier, Civilians, and Family Members attended orientation classes and briefings to assist in relocating*
- *Over 88,000 individuals used the S.I.T.E.S. Program to obtain information on their new duty station*

*PARTNERS IN READINESS*

# *Exceptional Family Member Program (EFMP)*

- *Assistance For Families with Special Needs*
- *Respite Care*
- *Support Groups*

*PARTNERS IN READINESS*

## *Last Year, EFMP.....*

- *Had 43,586 Exceptional Family Members Enrolled*

*PARTNERS IN READINESS*

# *Consumer Affairs and Financial Planning (CAFAP)*

- *Financial Counseling and Planning*
- *Consumer Information/advocacy*
- *Money Management Education*
- *Consultation For Commanders*
- *Credit Education*

*PARTNERS IN READINESS*

## *Last Year, CAFAP.....*

- *Helped 15,432 individuals pay off \$43.9M in debt*
- *Saved creditors \$8M in debt collection and recovery fees*
- *Saved soldiers over \$2M in income tax filing fees*

*PARTNERS IN READINESS*

# *Family Member Employment Assistance Program (FMEAP)*

- *Job Preparation Workshops*
- *Job Development and Contact with Employers*
- *Job Skill Development and Assessment*

*PARTNERS IN READINESS*

## *Last Year, FMEAP.....*

- ❑ *Provided Services to 583,024 family members*
- ❑ *Referred 90,639 family members for jobs*
- ❑ *Had over 10,761 family members who obtained employment from referrals*
- ❑ *Helped add \$112 million to Army households*

*PARTNERS IN READINESS*

# *Family Advocacy Program (FAP)*

- *Command and Troop Education*
- *Community Awareness Briefings*
- *Parent Education and Support*
- *Stress/Anger Management Classes*
- *Safety Education*

*PARTNERS IN READINESS*

# *Family Advocacy Program (FAP)*

- *Training for FACMT members and other professionals*
- *Spouse Abuse prevention*
- *Relationship Support*
  - *conflict resolution*
  - *communication*

*PARTNERS IN READINESS*

# *Emergency Assistance*

- *Army Emergency Relief*
  - *Emergency Financial Assistance*
  - *Loans/Grants*
  
- *Food Locker/Vouchers*

*PARTNERS IN READINESS*

# *Volunteer Program*

- *Significant resource and knowledge base*
- *ACS offers volunteers...*
  - *job skills*
  - *job references*
  - *networking*
  - *job training*
  - *educational opportunities*

*PARTNERS IN READINESS*

## *Last Year.....*

- *Over 14,900 volunteers donated 608,365 hours of service for the equivalent of 292 FTE*
- *Paying for this service at minimum wage rates would have cost the Army over \$2.2M*

*PARTNERS IN READINESS*

# *ACS Emphasizes.....*

---

- ❑ *Quality Programs and Services*
- ❑ *Commend Support*
- ❑ *Family Readiness*
- ❑ *Soldier Readiness*
- ❑ *Unit Readiness*

*PARTNERS IN READINESS*